



Regarding Parts Orders

In order for us to provide fast and accurate service, please provide us with the following information:

- **Machine Serial Number (located on machine & the cover of the manual)**
- **Item/Part Number & Description**
- **Purchase Order Number or Visa/MasterCard Information**
- **Bill To/Ship To Information**
- **Contact/Attn. To, Name, and Number**

Note: The Fluid Meters (commonly called a “pump”), valves, hoses and nozzles are considered wear components and the life of each will vary, spares of each are recommended.

Many components available to you require a “run-in process.” Please take care in assembling these components (separate components, rebuild kits, etc.) and make sure that the components rotate freely before use. Binding or sticking components will destroy the integrity of the part. Although we do include a 90 day warranty for new EACypumps, EACyflo Valves, and EAC in-house rebuilds, we are not responsible for the life of separate components or any units that are assembled by the customer.

Erdman requires a minimum of \$60.00 on all part orders