

## PRIVACY STATEMENT

Erdman Automation Corp. Privacy Notice  
Effective February 2017

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### SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you purchase something from our store, as part of the buying and selling process, we collect the personal information you give us such as your name, address and email address.

You may also register a product with our website in order to activate the warranty card; in which case we would collect your contact information, product part and serial number, machine serial number, date of installation, etc.

With your permission, we may send you emails about our Company news or online store, new products and other updates. You will be provided with a chance to opt out. We use non-identifying information, such as your domain name, and the Erdman web pages visited to better design our website and internally for marketing purposes.

We will not share personal information with others; one exception would be in the event that we need to ship a part to you direct from the manufacturer, in which case we would provide them with your contact and shipping info.

We do not sell your information. We will use your information only as permitted by law.

### SECTION 2 – HOW DO YOU GET MY CONSENT?

When you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

### HOW DO I WITHDRAW MY CONSENT?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at any time, by contacting us at [eac@erdmanautomation.com](mailto:eac@erdmanautomation.com) or mailing us at: Erdman Automation Corp 1603 14th St South, Princeton, MN, 55371, United States

## SECTION 3 - DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

## SECTION 4 – 3D Cart

Our store is hosted by 3D Cart. They provide us with the online e-commerce platform that allows us to sell our products and services to you.

Your data is stored through 3D Cart's data storage, databases and the general application. They store your data on a secure server behind a firewall.

### PAYMENT:

SecureNet is the payment gateway that will process the purchase. It is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is deleted.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

## SECTION 5 - THIRD-PARTY SERVICES

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located in a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

As an example, if you are located in Canada and your transaction is processed by a payment gateway located in the United States, then your personal information used in completing that transaction may be subject to disclosure under United States legislation, including the Patriot Act.

Once you leave our store's website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

#### LINKS:

When you click on links on our store, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

#### SECTION 6 - SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

If you provide us with your credit card information, the information is encrypted using secure socket layer technology (SSL) and stored with a AES-256 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry standards.

#### COOKIES:

In order to offer and provide the best customer experience, we may use cookies to record information such as items added to shopping carts, and to aid in ordering product. Cookies are pieces of information that are sent to your browser from a web server and stored on your Computer's hard drive. The use of cookies is standard and you will probably find them used on most other websites. Most browsers are set up to accept cookies. If you prefer, you can adjust the settings on your browser to either notify you when you receive a cookie or refuse a cookie.

#### SECTION 7 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

#### SECTION 8 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

#### QUESTIONS AND CONTACT INFORMATION:

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at [eac@erdmanautomation.com](mailto:eac@erdmanautomation.com) or by mail at Erdman Automation Corp

[Re: Privacy Compliance Officer]

[1603 14th St South, Princeton, MN, 55371, United States]

763-389-9475